

## **Champions Run E commerce Policies**

### **PRIVACY POLICY:**

*We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.*

### **SECURITY POLICY**

*Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.*

### **REFUND POLICY**

*We offer 30 day Money Back Guarantee on most unused products. Product defects and other type issues may have a longer warranty. Some used items are sold "as is" and the sale is final. All custom order golf equipment is paid for in advance and the sale is final. We will make sure you are ordering the proper equipment during the fitting process.*

*If you need to return a product please call the pro shop at 615-274-2301 for details. All returns will be credited to the credit card used at time of purchase.*

### **Shipping Policy/Delivery Policy**

*Please be assured that your items will ship out within two days of purchase.*

*We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. Sorry but we cannot ship to P.O. Boxes.*

*If you're trying to estimate when a package will be delivered, please note the following:*

*Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays.*

*If you require express or 2 day shipping, please call us at 615-274-2301 for charges.*

### **SHIPPING AND HANDLING COSTS:**

*Varies by size and weight of package. Set of 8 golf clubs is estimated at \$18.*